



Neighbourhoods and Environment Scrutiny Committee

Date: Wednesday, 22 July 2020

Time: 2.00 pm

Venue: Virtual meeting – Webcast at -

https://manchester.public-i.tv/core/portal/webcast_interactive/485363

This is a **Supplementary Agenda** containing additional information about the business of the meeting that was not available when the agenda was published

Advice to the Public

The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020

Under the provisions of these regulations the location where a meeting is held can include reference to more than one place including electronic, digital or virtual locations such as internet locations, web addresses or conference call telephone numbers.

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Membership of the Neighbourhoods and Environment Scrutiny Committee

Councillors - Igbon (Chair), Azra Ali, Appleby, Butt, Flanagan, Hassan, Hughes, Jeavons, Kilpatrick, Lynch, Lyons, Razaq, Sadler, Strong, Whiston, White and Wright

Supplementary Agenda

5. Update on COVID-19 activity

5 - 40

Report of the Strategic Director (Neighbourhoods)

This report provides Scrutiny Committee Members with a further update summary of the current situation in the city in relation to COVID-19 and an update on the work progressing in Manchester in relation to areas within the remit of this committee. Further detail on specific issues will be available as required.

Further Information

For help, advice and information about this meeting please contact the Committee Officer:

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This supplementary agenda was issued on **Friday 17 July 2020** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Lloyd Street Elevation), Manchester M60 2LA

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Manchester City Council Report for Information

Report to: Neighbourhoods and Environment Scrutiny Committee – 22 July 2020

Subject: Update on COVID-19 Activity

Report of: Strategic Director (Neighbourhoods)

Summary

This report provides Scrutiny Committee Members with a further update summary of the current situation in the city in relation to COVID-19 and an update on the work progressing in Manchester in relation to areas within the remit of this committee. Further detail on specific issues will be available as required.

Recommendations

The Committee is requested to note the update.

Wards Affected: All

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

Our Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	This unprecedented national and international crisis impacts on all areas of our city. The 'Our Manchester' approach has underpinned the planning and delivery of our response, working in partnership and identifying innovative ways to continue to deliver services and to establish new services as quickly as possible to support the most vulnerable in our city.
A highly skilled city: world class and home grown talent sustaining the city's economic success	
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	
A liveable and low carbon city: a destination of choice to live, visit, work	

A connected city: world class infrastructure and connectivity to drive growth	
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Contact Officers:

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Background documents (available for public inspection):

Not Applicable

Scrutiny Covid Sitrep Updates - July 2020 (information correct at 16 July 2020)

Neighbourhoods & Environment Scrutiny (2.00pm) - Wednesday 22 July

Workstream		Impact / challenges experienced	Key planning and recovery activity being undertaken**
Residents at risk			
	Shielded Residents and the Food Response (communities)	<p>Government announced an additional £63 million nationally on 11 July for local authorities to provide food and support to those people who are struggling financially as a result of Covid-19. We are waiting for details of the allocation for Manchester.</p> <p>There are around 2,200 Manchester residents who have been receiving a food box from the Government scheme, but not local food support, who will be most affected by the pausing of the national scheme on 31 July.</p> <p>Government is sending a letter and calling all shielded people to inform them of the changes and asking them to contact their local authority if they need support after 31 July, i.e. the Manchester hub. We will follow this up with contacting the 2,200 residents most affected.</p> <ul style="list-style-type: none"> From week commencing 6th July, the Helpline has taken a total of 18,185 calls. Calls to the helpline have decreased in recent weeks. 	<p>Step down calls are continuing with numbers reduced by around 3,000. Stepping down demand is resource intensive and requires personalised follow-up calls with those receiving food, to ensure that they are connected to the best option for them, and staff (many of whom are MCC volunteers) are needed to continue both the food response and step-down. There are increased challenges as many staff now need to return to their substantive roles. Volunteers through MCR VIP will provide some mitigation to this and is subject to ongoing review..</p> <p>Options for future provision are being considered that ensure the right balance between those that need COVID related food support, those that can access food independently or with initial support and those that struggle to access food due to financial hardship. The latter point will be picked up through Manchester anti-poverty action plan. A sustainability group is looking at unlocking surplus food supplies.</p>

		<ul style="list-style-type: none"> • Since 30 March the Food response has received 6807 requests to support 14105 residents. • Currently 1563 households are in receipt of support (3204 people) • Numbers of new requests each day remain low. • Analysis of supply and demand is in place, this will help to inform next steps. 	Call centre scripts have changed to help residents that are requesting food support to consider other options before a referral is made for the Food response offer to ensure we prioritise those that need it most.
	Domestic Violence & Abuse (communities)	<p>There continues to be difficulty funding refuge accommodation for single women with no recourse to public funds (NRPF), with Manchester Women's Aid currently accommodating 2 women with nil income</p> <p>Services continue to be largely provided online, via telephone, video conferencing or social media apps. While this has largely been successful, planning for recovery is necessary</p> <p>Referrals into Community Outreach services in Q1 (770) were higher than in the same quarters in 2018-19 (578) and 2019-20 (562), and in any other</p>	<p>Manchester Women's Aid have been successful in securing £38k from the Ministry of Justice Covid fund to help with costs incurred in maintaining service since March</p> <p>Domestic Abuse Forum meeting on 25th June took place with focussed discussions and position updates on what the move towards recovery would look like across the various areas of provision</p> <p>Services are conducting risk assessments and developing safe working practices to enable a return to more face to face working with clients, liaising as necessary with landlords of their office premises</p> <p>MWA outreach workers have been continuing to provide short-term support to the IDVA service but it is intended that they return to their primary contracted function. (NEW) To support this, Ministry of Justice funding will provide short-term</p>

		<p>quarter in 2018/19 or 2019/20. They are expected to continue at similar levels into Q2</p> <p>Volumes of high risk referrals to Multi Agency Risk Assessment Conference (MARAC) continue to remain high (511 in Q1), placing significant pressures on Independent Domestic Violence Advocate (IDVA) service (188 referrals in April, 192 in May, 204 in June)</p> <p>Will consider Comms output to be revised or added to as lock down measures reduced</p>	<p>support to facilitate increased Independent Domestic Violence Advocate (IDVA) capacity at least until 31/10/20, with proposal for utilisation of a portion of Violence Reduction Unit grant monies to continue through to 31/03/21</p> <p>MARAC steering group agreed to step down the Emergency Delivery model from 20/07/20 to return to multi agency discussions on a virtual platform</p> <p>MCC Community Safety and Comms colleagues working together on identifying any reshaping of output that is required, while continuing to put out regular and varied local messaging, and amplify national campaign material, including Home Office translated comms material, which has been shared across the partnership and wider networks</p>
	Welfare Provision (communities)	<p>Uptake of Local Welfare assistance for unpaid carers lower than expected.</p> <p>Identified that Local Welfare emergency funding was not being used as part of MCC's offer to vulnerable residents contacting us via the community response helpline</p> <p>Digital Exclusion has been one of the reasons that medically or financially vulnerable residents have</p>	<p>Letter due to be sent by 17 July to 3,200 unpaid carers to highlight the scheme.</p> <p>Community Response Hub and Neighbourhood teams have been made aware of the support and there is an increase in the number of applications, which are within budget</p> <p>£100k of the Covid welfare funding has been agreed to support the purchase of devices & data</p>

		been dependent on MCC for support during the crisis e.g. unable to shop online	for disadvantaged residents, who are also supported with the basic skills to get online.
	Homelessness (neighbourhoods)	<p>Covid Hotels: Six hotels providing 'Everybody In' accommodation have now closed with residents supported to move on, three of the sites continue to run in the short term and three sites have become A Bed Every Night phase 3 accommodation. 158 people are currently accommodated across these 6 sites, with move on and reconnection activity continuing. A Bed Every Night phase 3 provision will operate until 31st March 2021 providing 135 units of accommodation. In addition to this, 30 units of accommodation for people who have No Recourse to Public Funds has been created, bringing the total number of beds to 165. Victoria Warehouse will close in Aug 2020 move on plans have been created for all 22 residents currently in situ. The challenge of moving people on will remain, given the pressures within Manchester's housing market - affordability of the private rented sector and availability of Social Housing and Supported Housing.</p> <p>Presentations to the service: have started to increase to similar levels as before lock down, 189 singles and families presenting to the service last week. The most frequent reason for presenting is family and friends no longer willing to accommodate (66). In March, on average 44 people per week presented for this reason, this is up to 59 per week on average in June. Link to data here. Presentations for domestic violence have nearly doubled over lock down, during March average of</p>	<p>Team Around the Neighbourhood information has been shared with each hotel site to create a link between neighbourhoods and people moving out of hotels into the private rented sector. Although numbers moving directly into the private rented sector are currently low.</p> <p>Improving access to the private rented sector through the Help2Rent scheme, live in the next couple of weeks. will allow the GM LAs to provide an insurance product to Private Rented Sector landlords covering rent arrears and damage. The scheme is funded by the Ministry of Housing, Communities and Local Government and GMCA but will be administered by Salford. Each LA has been allocated the funds for 50 policies, any remaining funds will be used by MCC and Salford. The initial response from landlords has been positive and will hopefully allow for a greater number of PRS units acquired for homeless applicants.</p> <p>Meetings with RPs for funding via the Homes England prospectus (£130million capital, £30million revenue) are ongoing.</p>

		10.2 presentations per week, over June 19.9 on average per week. Last week 17 people presented to the service for this reason.	Survey circulated to all staff working at hotel sites to capture key learning and inform future delivery of services.
Resilient communities			
	Resilient Communities	Focus of Our Manchester has been a strengths based approach, which has been somewhat reversed by the need to get people to stay at home and deliver food, medicines & support to their doorsteps creating a higher level of dependency as a result. However, over recent weeks, the Teams Around the Neighbourhood have been working together and developed partnerships to actively support some of our most vulnerable residents at neighbourhood level	A multi-agency Bringing Services Together (BST) Team Around the Neighbourhood (TAN) workshop has been held to review strategic/operational working in responding to Covid at a neighbourhood level. The focus was on what has worked well, learning and what agencies need to amplify going forward. The outcomes will now influence the development of a shared narrative / priorities for each of the 13 Team Around the Neighbourhood areas, linked with Ward Co-ordination processes.
	Libraries, Galleries and Culture (communities)	Eight libraries reopened 4th July.- open 3 days per week, 4 hours per day. 4097 visits to date, 376 over 60's attended dedicated hour session in neighbourhoods. Over 6000 books issued and 831 PC bookings, 1874 calls to the library - 1541 F2F enquiries.	Plans to reopen Manchester Art Gallery and Central Library on 20 August with reduced hours. Reviewing remaining libraries for reopening September - in conversation with partners. Covid-19 Culture Recovery Board Meeting was last held on 1st July. The board in collaboration with sector partners is proposing a recovery plan with outline costs (£71m) for interventions designed to:

			<p>a) stabilise the sector ensuring venues and cultural companies can survive, especially where extended closures are likely and</p> <p>b) stimulate recovery with targeted interventions for parts of the sector including employment programmes.</p> <p>Consultation with sector task groups is underway and a consultation document is being designed by the comms team for circulation.</p> <p>Re-opening of galleries, museums & libraries</p> <p>Update on planned reopening dates:</p> <ul style="list-style-type: none"> • Museum of Science & Industry - 14th August • Manchester Central Library (in addition to the City Library open 4th July) - 20th August • Manchester Art Gallery - 20th August • National Football Museum - 23th July • People's History Museum - 1st September • HOME - 4th September (cinemas, bars and restaurant) • The Whitworth - September (date to be confirmed)
	Parks, Leisure & Events (communities)	<ul style="list-style-type: none"> • Maintain redeployment of staff & volunteer for food response whilst looking at options to step down. • Refocus programmes for online channels and continue to engage with residents 	<ul style="list-style-type: none"> • Staff deployment for food response remains in place - staff beginning to be withdrawn to focus on service priorities as workload intensifies on remobilising services.

		<p>through programmes such as allsorts to do at home.</p> <ul style="list-style-type: none"> • Ensure no protected characteristic group is adversely impacted by access to local exercise facilities. 	<ul style="list-style-type: none"> • Equality impacts of service changes - The phased reopening of further exercise facilities has commenced in parks and there are no concerns with adverse impacts for protected characteristic groups. Bowls, outdoor gyms and play areas have started to be phased in. Reopening of indoor leisure facilities can now progress from 25 July. A paper setting out the options for this has been produced for Exec Member sign off. The recommendation is for mobilisation and reopening of some (about half) of indoor facilities from August 1st.
	Youth (communities)	<ul style="list-style-type: none"> • Increased numbers of young people present in larger groups, not adhering to social distancing guidelines, holding the belief that lockdown is now over. • Re-opening of youth clubs / centre based provision - young people & families are asking for centres to be reopened alongside school provision. Current guidance does not permit this. Key messages are still being shared - National Youth Agency rating has now changed to Amber • Youth Voice & Engagement - how we ensure we are reaching a large proportion of young people across the City, and how they use their voice to influence decisions being made about provision moving forward. 	<ul style="list-style-type: none"> • National Youth Agency guidance for re-opening of youth provision issued 17th June - this has now been shared with all providers with support offered.. • Youth Strategy working alongside youth providers to ensure risk assessments are up to date and Covid specific, as well as, ensuring safeguarding policies and procedures have been reviewed. • Mapping the support provided for people with different risk characteristics. • Youth Centres can open and operate provision indoors as long as they are Covid secure and adhere to track and trace and ratio guidance.

		<ul style="list-style-type: none">• Summer provision - how we provide youth and play provision across the city adhering to social distancing guidelines and potentially without buildings. Children, young people and families are already contacting providers for information about activities throughout the summer. The challenge will be how we maintain universal access.• Funding & Investment - a challenge for our youth and play providers is continued investment into services and access to unrestricted funds.	<ul style="list-style-type: none">• Cross sector (Leisure, Libraries, Youth, Culture & Schools) provision being uploaded to Council website this week with press release planned from comms.• Summer proposal has been approved, Neighbourhoods & Children's Services are now working together to activate school sites for play schemes throughout August, as well as, additional positive activities.• Youth voice feedback collated and shared with Education colleagues to aid discussions about summer provision in schools.
VCSE (Communities)	<p>Funding has and continues to be one of the main concerns for VCSE groups/organisations - e.g OMVCS 2021+ future funding decision. A number of emergency Covid 19 funds available but less medium to long term funds available as yet.</p> <ul style="list-style-type: none">• As part of the emergency response to Covid 19, the We Love Mcr charity has invested £897,070 made up of approval to 270 applications from Manchester's community groups, organisations and charities including Food Poverty, Advice & Protection, Mental Health & Wellbeing and Positive Engagement with Children & Young People	<p>Manchester VCSE Covid 19 Funding Strategy and Group being progressed. Second meeting held 09.07.2020 focused on key priorities and development of an action plan - ongoing.</p> <p>OMVCS 2021+ budget discussion being progressed</p> <p>OM Funds team data and intelligence gathering, includes latest round of catch up calls to all funded groups, summary report now available. Key areas highlighted</p>	

	<ul style="list-style-type: none"> • The National Lottery funding to Manchester VCSE groups/organisations: <ul style="list-style-type: none"> ○ Coronavirus Community Support Fund: £745k to 24 organisations. ○ Reaching Communities Fund: £653k to 22 organisations. ○ Awards for All: £91k to 9 organisations. ○ <u>New</u> Climate Action Fund: £207k to 1 organisation/partnership ○ Overall total National Lottery funding to Manchester (May to June) = £1,696m ○ This funding covers a range of groups/organisations, existing and new and Covid 19 specific activity, services and partnership work in communities. • The Council has been activity supporting VCSE groups within the Parks, Leisure, Youth and Events sector throughout lock down to access advice and grants as well as information and advice on returning to work safely. Good progress has been made with funding distribution to VCSE providers across the sport and leisure sector. Over £420K accessed to date across 70 plus organisations. £897K distributed from the 	<ul style="list-style-type: none"> ○ Access to future (longer term) funding and loss of income ○ The potential increase in demand for services both now and in the future ○ The wellbeing and welfare of service users, staff and volunteers ○ Reopening safely and PPE ○ Advice and guidance on digital inclusion for residents <p>Next steps, feeding this work and further engagement into the R&C workstreams and plans. Meeting with Cllr BC, Cllr AS, AH, JB, SK and MS agreed at last EMG Sub Group to discuss/progress further.</p> <p>OM Funds Team building centralised funding database using MCC, MHCC, National Lottery, Housing Association, Young Manchester and We Love Mcr data sources. Part of this data has been used as part of checks for the MCC Discretionary Grant process.</p> <p>A series of planning to re-open sessions have been delivered by Macc over the past 2 weeks, including virtual and physical support activity in North (connected to North Manchester Together working group). North Manchester VCSE grab bags are being made available for pick from 4CT and Northwards Housing.</p>
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	<p>We love MCR Charity to over 270 community groups, organisations and charities.</p> <p>Planning to reopen, recovery and risk assessment information, support and guidance for the VCSE sector</p> <p>Communication and engagement with the VCSE sector as part of the response and recovery plans - how can the VCSE and public sector work together.</p> <ul style="list-style-type: none"> Information, advice, guidance and support being provided by Macc and via the relationships between the OMVCS, Young Manchester, Culture, Neighbourhoods and other Council teams (such as Carers and Homelessness). <p>Good news stories and examples of local adaptation from VCSE groups including recently set up mutual aid groups</p> <p>Key challenge around equality and inclusion both in terms of engagement and support to/from VCSE groups and also the service users that they work with e.g vulnerable residents and/or particular communities of identity (such as BAME).</p>	<p>Third MCC and VCSE sector engagement sessions hosted by Macc with R&C SRO and workstream leads delivered 09.07.2020 - Population Health - Track & Trace theme. Information and guidance well received from Population Health lead and being made available across comms channels.</p> <p>OMVCS year 2 annual report inc examples of VCSE Covid 19 response work being progressed with comms with a view to being released by August 2020.</p> <p>Equality and Inclusion working group to include OM Funds Team/VCSE representation, data and intelligence from the sector - propose to focus on a limited number of cross sector issues/ themes e.g digital inclusion.</p> <ul style="list-style-type: none"> VCSE Funding C19 Equality Analysis template to be completed by OM Funds Team
Transport and Infrastructure (Neighbourhoods)	<p>Work with TfGM to agree a broad overall transport plan to support gradual opening up of the city with a focus on pedestrian movement and safe use of public transport linked to an agreed package of</p>	<ul style="list-style-type: none"> ARUP are working with highways, city centre regeneration and TfGM to develop a strategic medium term plan to support

	measures to support safe pedestrian access.	<p>city centre business re - opening, safe pedestrian movement and public transport connections. This will draw on national and international best practice. Initial outputs due to be discussed at the City Centre Infrastructure Working Group on 23/7/20.</p> <ul style="list-style-type: none"> • Analysis of predicted transport requirements- TfGM undertaken a 'Future Travel' Survey" to gather the public's views on using public transport after lockdown.14,000 responses received and initial findings have been shared with members of this group and the Business Reopening Analysis group (including MCC reps).A summary of the complete results from the survey is attached for members' information. • Data from this Tuesday (14/7) shows the following differences with the position on Monday 9th March and 29/6 showing a gradual but slow increase in public transport usage across Greater Manchester with car travel still reduced
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		<p>but much closer to pre lockdown levels.</p> <ul style="list-style-type: none"> ○ Metrolink patronage 9/3/20 = 122,613 “ 29/6/20 = 19,668 14/7/20 = 31,884 ○ Bus 9/3/20 = 515,309 “ 29/6/20 = 143,795 14/7/20 = 191,093 <p>Rail 9/3/20 = 104,795 29/6/20 = 21,859 14/7/20 = 28,759</p> <p>GM Highway 9/3/20 = 5,082,000 29/6/20 = 3,700,000 14/7/20 = 4,032,000</p> <p>Data has also been made available from NCP on year on year changes in car park usage for the period until the end of June which is attached. More up to date data for the last week has been requested.</p>
	Analysis of businesses' plans for reopening, working with TfGM, CA, Chamber, Growth Company	<ul style="list-style-type: none"> ○ TfGM linked into Day Time Economy recovery group work especially re Social Distancing

	<p>Identify and implement interventions that support social distancing and procure necessary equipment to facilitate this.</p>	<ul style="list-style-type: none"> • Deansgate temporary closure to motor vehicles implemented on 16th May. • Thomas Street temporary closure was implemented on 31st May. • Temporary closure of Ducie Street and Stevenson Square and one way system on Withy Grove were introduced from Friday 3rd July to create safer conditions for pedestrians and support business reopening. • Temporarily widening pavements in a number of locations across the city to support safe pedestrian movement and social distancing. Measures and have already been introduced on London Road and Princess Street learning lessons as we progress. Other schemes delivered: Cheetham Hill Road, Chorlton- Manchester Road- Claridge Road and Warwick Road, Wilmslow Road in Rusholme, Withington Village (Wilmslow Road), Openshaw- Ashton Old Road. Sites being discussed at Hulme High
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		<p>Street and Ashton New Road Phase 2 in Openshaw.</p> <ul style="list-style-type: none"> • Tasked our CCTV monitoring staff to monitor how the public act on returning to work to support reacting to events and that is supported by the TfGM control room. • Decluttering pavements where we can using a new find and fix team to carry out audits, bearing in mind need to support businesses reopening who may need to use pavements (eg for tables and chairs) • Welcome Back Manchester campaign launched on 12 June, to provide confidence to encourage people back into the city centre and district centres. • Emergency Active Travel Fund - GM awarded £3.1 million as part of the first phase of funding. It supports pedestrian and cycling measures and which take pressure off the public transport network. Work underway with GM to determine which schemes are to be delivered.
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		<ul style="list-style-type: none"> Guidance has just been received regarding bidding for resources for phase 2. A bid needs to be submitted by the combined authority by 7/8/20..
	Continue with highway works that can be undertaken during lockdown	<ul style="list-style-type: none"> Continuing with all our major projects that are on site and continuously monitoring government guidance about construction Finding ways to accelerate all our programme of walking and cycling schemes aiming to have early starts on all our programmed projects Maintaining our roads at business as usual levels by inspecting them and making repairs Resurfacing and treating many more main roads than originally planned to take advantage of lower traffic levels Working with TfGM to review bus stops and increase pedestrian phasing at signalised crossings.

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Reopening of the Hospitality sector

1 Background

The government announced on 23 June that many parts of the hospitality sector would be allowed to reopen in a COVID 19 secure way including pubs, bars restaurants and cafes from 4 July 2020. Guidance for these sectors was published on 24 June 2020 and the regulations were published on 3 July 2020. On 25 June 2020 a draft Business and Planning Bill was published. This is being fast tracked through Parliament. It received its Second reading in the House of Lords on 6 July where the general debate on all aspects of the Bill - took place and will move to the Committee stage where a line by line examination of the Bill will take place which is scheduled for 13 July. Key elements of this bill relevant to the reopening of the hospitality sector are a fast track application process in respect of pavement licences to allow external furniture to be placed outside premises for sale of food and drink for consumption on or off the premises plus a temporary relaxation of licensing laws to September 2021 to allow premises to provide off as well as on sales including in open containers.

2 Planning and preparation for relaxation of lockdown:

Prior to any published advice or planning assumptions having been issued by government, the council and our partners had been putting in place operational plans to enable the city's hospitality sector to reopen in a safe and sustainable way. That put us in a good place to firm up our plans when the guidance was published.

Extensive planning and preparation has been required by the council and our partners which has included :

- **Providing guidance for and expectations of licensed premises -**

all premises are required to follow government guidance and we have clearly set out our expectations of how this will be applied in Manchester including completion of a risk assessment to ensure the premises is covid 19 secure, measures to comply with social distancing, ensuring all staff are briefed on and understand their covid 19 policies and procedures including how to recognise and respond swiftly to suspected cases of covid 19, ensuring they have good processes in place for managing entry and dispersal, queuing and capacity with pre booking recommended.

Premises are also required to have clear and prominent signage so that customers are equally aware of what is required of them and hand sanitisation facilities at entrances and high-contact areas such as reception and toilet areas.

To assist in contact tracing, which is a key element of controlling the spread of the virus, all premises are also collecting visitor information including name and contact details of customers which they are asked to verify before entry is permitted.

- **Provision of outside seating for licensed premises**

The emergency legislation to facilitate temporary outside seating (pavement licences) will enable local authorities to grant shorter term licences up until September 2021, They will require only a 7 day public consultation (as opposed to 28 days) and will not require applicants to seek planning permission prior to submitting their application. As noted above this is currently progressing through the various Parliamentary stages

We have prepared for this by streamlining our own process, and a new application form for the temporary licences went live on our website on 26 June 2020. Premises are being informed and advised to submit an application by officers who are visiting premises across the city and that they will be considered in due course.

In the meantime we have engaged with operators to support them in maintaining social distancing requirements through the provision of enhanced external space where possible. Emergency highways measures were put in place in the city for 4 July to ensure public safety where there are narrower streets and clusters of licensed venues.

- **Compliance and Enforcement**

The compliance and enforcement element of the plans to reopen the hospitality sector have been key to ensure the welfare of our residents, workers and visitors is protected. Council staff have worked closely with GMP who had a comprehensive policing plan in place for the city

The Licensing and Out of Hours Compliance Team resumed the night shift service, working alongside GMP colleagues, in line with the reopening of the sector on the 4th July. The team covered throughout the day and up until 04:30 on Saturday night/Sunday morning and until 01:00 on Sunday 5th/Monday 6th. They will continue to work until 04:30 on Friday and Saturday nights and until 01:00 on other night shifts but these hours will be reviewed regularly in line with how the sector recovers and operates.

As was the case pre lockdown and during lockdown, it is the responsibility of premises owners to ensure that they are compliant with the new guidelines. The approach to compliance is to engage, educate and encourage premises to comply with enforcement as a last resort. We expect licensed premises to follow the steps set out in the guidance and work constructively with them to help them interpret guidance to maximise the safety of their staff and customers. Businesses, in general, want to provide a safe and enjoyable experience for their customers and we are confident that the majority will work hard to make sure they do. We recognise the size and significance of the hospitality industry in Manchester and want to do as much as we can to help businesses get back on their feet.

However, where premises are not providing a safe and covid secure environment or are not managing their space well - both indoors and outdoors and are not willing to follow advice and guidance given then we will take appropriate enforcement action.

- **Welfare Plans**

We worked closely with NWS who had a comprehensive plan in place to respond to any medical issues/accidents arising in the city and the St John Ambulance Alcohol Reception Unit (ARC) was in operation in the city centre on Saturday 4th and Sunday 5th for the first weekend but will revert to Friday and Saturday nights. Hours of operation will be kept under review and adjusted in line with the operation of the NTE

- **Transport**

We worked closely with TfGM on offering safe travel advice, including information on taxis and private hire. Customers were provided with details on quietest and busiest times on the transport network.

- **Taxis**

Communication was sent to the taxi and private hire trades about their role in ensuring people are able to leave the city safely due to the reduced capacity in other forms of public transport.

- **Taxi Compliance**

The Taxi and Private Hire Compliance Team resumed normal shift hours from 3 July, working until 03:00hrs, as did the contracted marshalls for the designated ranks. Compliance staff check drivers and vehicles are legitimately licensed for public safety, check compliance with licence conditions and assist the marshalls and other colleagues to manage traffic safely where congestion arises and deter private hire vehicle plotting in high footfall areas. They also assist the taxi trade to rank safely and familiarise themselves with new road closures and traffic systems. Out of town vehicles remain a challenge for us, and we will continue to deter illegal activity with our joint illegal ply operations with GMP. GM authorities have also been asked to circulate a message to their Private Hire Operators not to send their vehicles into Manchester unless they are dropping off or have a pre-booking, and to assist more in challenging and deterring their attendance in Manchester without a booking.

- **Traffic Management**

We planned for significant pedestrian demand in areas of the city where people would be accessing hospitality venues. In light of the need to maintain social distancing and concerns around pedestrians having to use road space in order to navigate around high pedestrian volumes on pavements, various road closures and other traffic management measures were used to maintain pedestrian safety. These will be kept under review and should amendments or more robust measures be needed, these will be considered on an ongoing basis in conjunction with colleagues from GMP and TfGM. There was an excellent communication and engagement plan to advise the visiting public and local businesses and residents around where these measures are and the need to plan journeys and access.

- **Parking Enforcement**

Parking enforcement will operate as normal in NTE and will be kept under review to meet the needs based on the level of activity in the city

- **Street Cleansing and Litter Bins**

Premises with extended provision on the highway are required to keep these areas clean during the hours of operation 11am - midnight . Biffa will provide normal cleansing services outside of these hours.

- **Communication**

Since 15 June an overarching 'Welcome Back' campaign has been running to provide a reassuring voice as more people return to the city centre and to share public health guidance. A multi channel approach has been used, based around the web portal <https://welcomebackmanchester.com>. The portal includes links to partners including TfGM, Health and Government. The portal also provides downloadable assets for businesses and organisations to use, including digital artwork, posters and social media content.

Alongside the Welcome Back campaign there were specific communications messages to highlight changes or adaptations that have been made to make the city centre safer, aligned with the road closures and the need to navigate differently around the city centre, providing the most up to date public health messages and supporting compliance and enforcement.

3 Feedback from reopening

Weekend 1 - 4th and 5th July

As noted above there was extensive planning put in place to ensure a safe and successful reopening of the hospitality sector and this really paid off.

A significant number of venues successfully reopened across both the city centre and across our neighbourhoods and there was a good level of business throughout the day.

There was a significant police and compliance presence across the city with proactive visits done to premises throughout the day and night on both Saturday and Sunday.

Visits in general found that there were high levels of compliance across the city and where issues were identified the premises were in general quick to rectify them.

The external areas that had been put in place to facilitate social distancing were generally well managed. There were some issues with managing the combination of queuing, smoking and seating in some areas with particularly high footfall but only 2 premises in the city were asked to close as a result of not adequately managing external space

Partners reported a similar picture with no major issues from a policing perspective. NWS and St John Ambulance Welfare unit reported a quiet weekend and there were very few alcohol related admissions at A&E.

Weekend 2 10th-12th July

A very similar picture across the second weekend of reopening. It was busier during the day and into the evening with a greater number of premises having reopened and the weather was much better than the previous weekend.

There was a significant police and compliance presence across the city with proactive visits done to premises throughout the day and night on Friday, Saturday and Sunday.

Premises were in general well managed and in most premises where advice was given, to improve their operating practices they were quick to comply. The premises that had voluntarily closed the previous weekend had put measures in place to avoid any repeats of the problems they had experienced and these worked well. Although the weather was much better we did not see any significant increases in people drinking in open spaces or any associated ASB.

Partners reported a similar picture with no major issues from a policing perspective. NWS and St John Ambulance Welfare unit also reported another quiet weekend.

4 Next Steps

The council, GMP and other partners will continue to take a proactive approach to visiting and monitoring premises in the hospitality sector and working with them to help them deliver a safe and enjoyable experience.

Premises that were given advice in the first two weekends due to issues with non compliance have been visited to ensure that they have adequate measures in place, such as only accepting pre booking at busy periods, so that there are no repeats of non compliance.

Where repeated non compliance is found enforcement action will be taken.

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RESIDENTS AND COMMUNITIES WORKSTREAM

Purpose: Enable residents and communities affected by COVID-19 to live independent and fulfilling lives, through effective engagement and support from services where required, and being connected to the opportunities created by the economic recovery in the city

SRO: Fiona Worrall supported by Angela Harrington

Objectives

- Ensure effective and sustainable support for residents and communities across the city that are most affected by COVID-19 including social and economic impacts as well as health impacts
- Effective and inclusive engagement with communities
- Enable universal services to be reintroduced effectively
- Develop effective future funding and support arrangements for the voluntary and community sector
- Using data and local intelligence to understand and look to minimise the impacts of C19 on the most disadvantaged communities

Expected Outcomes

- Sustainable offer in place to effectively support residents and communities most impacted by COVID 19
- Team around the neighbourhood embedded in 13 neighbourhoods linked to BST PIP programme - this includes MCC, MLCO, GMP, Housing Providers and VCSE
- Universal services including schools effectively supported to reopen post restrictions
- Communities effectively engaged in their local areas
- VCSE funding strategy agreed
- Refreshed approach to tackling Inequalities and building inclusion and equality going beyond protected characteristics and addressing socio economic impacts

Residents At Risk	Homelessness and rough sleeping	Resilient Communities	Universal Services, Schools Libraries, Youth	VCSE	Equalities (cross cutting)
Lead: Angela Harrington Members: Ian Haliday, Delia Edwards, Victoria Harper, Mark Rainey, Matthew Hassall	Lead: Mike Wright Members: Rosie Rees Bann	Lead: Shefali Kapoor Members: Mark Rainey, Anne Taylor, Lily Hall, Philip Bradley, Neil Fairlamb, Neil McInnes	Leads: Amanda Corcoran Neil Macinnes Nel Fairlamb Sean McKendrick	Lead: Michael Salmon Members: Mike Wild, Nigel Rose, Justin Watson, Thorsten Mayer, Seb Gooderson, Jess Waugh	Lead: Keiran Barnes Members: Lorna Young, Jo Johnston, Jess Waugh, Jackie Driver

Appendix 3, Item 5

Cross Cutting Workstream - Intelligence and evidence

Lead: James Binks **Members:** Paul Holme, Tim Robinson, Elisa Bullen

COVID-19 PLANNING AHEAD

Residents and Communities

Residents at Risk

Ensure ongoing support for residents identified as vulnerable through COVID 19 data mapping

Effective use of data and Intelligence to consider how demand is increasing and changing for different services across MCC and partners

Work with supermarkets and food hubs to step down & mainstream the model for contact and distribution of food and medicine

Understand and commission support for new Domestic Violence and Abuse demand emerging from COVID 19

Exit Rough sleepers from hotels into sustainable next step provision

Resilient Communities

Further develop Bringing Services Together for People in Places (BST PIP) including Teams around the Neighbourhood (TatN)

Use the OM comms and campaigning framework to develop new models of engaging with communities that is as inclusive as possible and does not just rely on digital methods

Develop new and refreshed models of delivery including face to face taking account of the impact arising from COVID 19

Refresh MCR VIP to support and engage residents in volunteering to enhance skills and develop community capacity

Enable Universal services: **Schools, libraries, leisure, culture, Youth** to be reestablished once restrictions are lifted

VCSE

Use learning from COVID 19 response & evaluation of impact of Covid19 on VCSE organisations to inform future reqs for support to and from the VCSE sector

Develop comms and engagement between MCC and VCSE leaders and wider sector

Develop VCSE funding and support with key partners and commissioners (short-term may need to pick up some of the step down for vulnerable residents back to BAU structures)

Outline approach for next phase of funding from OMVCS for 2021 and beyond

Equalities and Inclusion

Work with partners and communities to understand the impact of COVID 19 on different population groups including young people the City

Consider options to minimise or address adverse impacts

Consider how socio economic impacts inform wider recovery strategy

Ensure alignment between recovery activities and statutory equality duties

Appendix 3, Item 5

Reporting will be through this structure of four workstreams

RESIDENTS AT RISK

ANGELA HARRINGTON

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Support for shielded group while still shielded and as they come out of that process
- Sustain the food response to meet demand in the short & longer term for medically & financially vulnerable residents
- Allocation of Covid-19 Hardship Funds & impact on HB/CTS, DHP and Discretionary Council Tax budgets longer term
- Impact of Covid-19 on demand across the city, including domestic violence and abuse, and short and longer term support for those affected
- Impact of digital exclusion for residents at risk

MAY - JUNE 2020 PRIORITIES

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Use Welfare Provision Scheme & Council Tax support to provide hardship payments to residents at risk & monitor increase in HB/CTS caseload / impact on resources

- Greater intelligence / understanding of the needs of the expanded shielded group to plan longer-term support
- Scope and begin data and intelligence work on how demand for more intensive support is changing across the Council and the City
- Maintain staff & volunteer resources for food response whilst looking at opportunities to step down demand
- Understand the numbers, impact & response for residents experiencing Domestic violence & abuse
- Scope the impact of Covid-19 on digital exclusion & access to support & services.

JULY 2020 - MARCH 2021

- Monitor take-up of Welfare Provision, CTS & HB & maximise uptake for residents at risk, making adjustments where necessary
- Joint delivery with Health & Social Care to meet the needs of shielded group
- Maintain food response beyond the end of the furlough period, reducing demand with other offers & a longer term plan for a more effective food response through VCSE orgs
- Comprehensive offer for residents experiencing domestic violence and monitor effectiveness
- Undertake data and intelligence work on how demand for more intensive support services is changing across the city

BEYOND APRIL 2021

- This will depend upon any further government initiatives during 2020/21 & longer-term economic impacts
- Step down & sustain responses to residents at risk through existing structures e.g. health & social care, welfare reform board, family poverty, BST neighbourhood teams etc
-

HOMELESSNESS

MIKE WRIGHT

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Provide accommodation and support to people who have been sleeping rough to enable them to self isolate safely and reduce potential fatalities and transmission of Covid-19.
- Plan for appropriate move on accommodation and reconnection for people in hotel accommodation.
- Impact of Covid-19 on measures on residents living within the private rented sector who may be at greater risk of eviction from financial hardship
- Impact of Covid-19 on demand across the city, including domestic violence, and short and longer term support for those affected

MAY - JUNE 2020 PRIORITIES

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Understand profile of support needs and demand for different move on accommodation for people accommodated in hotels.

- Identify people to move out of existing supported housing and temporary accommodation to create capacity to move people into hotel accommodation.
- Manage the closure of 5 of the hotels ensuring guests are either: moved across hotels sites, moved into appropriate accommodation and support or reconnected back home.
- Understand the numbers, impact & response for residents experiencing Domestic Violence

JULY 2020 - MARCH 2021

- Plan preventative action and messaging to tackle anticipated increase in demand when CV-19 measures are lifted (Sept) for communities where residents may be at greater risk of eviction.
- Conversion of hotel sites into A Bed Every Night Schemes to enable continued support for people accommodated within hotels.
- Close monitoring and planning support and response specifically for people presenting for domestic violence and abuse.

BEYOND APRIL 2021

- Potential continued use of some of the hotel sites as ABEN provision.
- Continued work with people accommodated to identify potential move on.
- Continued proactive work to tackle impact of covid within vulnerable communities living in the private rented sector.

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Maintain momentum and build on the positive work that has happened at a neighbourhood level through the response phase
- Ensure engagement with communities is inclusive
- Development of the MCRVIP approach to support the building of capacity and resilience at a very local level
- Ensure universal services are able to operate safely and continue to provide different access routes for residents

MAY - JUNE 2020 PRIORITIES

- Page 33
- Team around the Neighbourhood - embed the BST PiP principles and ways of working. Begin to establish priorities for each neighbourhood
Use data and intelligence derived from helpline/ food response/ shielded list to help understand totality and complexity of demand at a neighbourhood level
 - Campaigning and Engagement framework review - re-state areas of focus
 - Use the intelligence obtained from the helpline and information re the shielded group to help inform future engagement approaches, particularly to those that are at higher risk and traditionally more difficult to engage
 - MCRVIP launch to support with the Covid Response - local volunteering opportunities to support local people

JULY 2020 - MARCH 2021

- Understand impact of contact tracing in terms of self isolation and peaks in demand for services
- Maintain helpline to support any re-surge (from contact tracing or a second peak) and align with food response
- Review and refresh MCRVIP strategy - targeting in areas where support is required
- Undertake mini review of the Team around the Neighbourhood activity - lessons learnt and what to build on - each neighbourhood to develop narrative and place priorities
- Begin to utilise toolkits and develop ways of working/engaging with communities in line with the revised Campaigning and Engagement Framework

BEYOND APRIL 2021

- Look to step down from the helpline but this will depend on a range of factors
- Continue to build and develop neighbourhood based working

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Capturing the response of VCSE sector to Covid 19
- Support for funded groups through the OMVCS, Cultural Partnership and Young Manchester teams
- VCSE infrastructure offer - information, advice, guidance, support, comms and engagement delivered via Macc
- Review impact on the VCSE sector and develop short, medium and long term plans
- Funding and wider support needs - VCSE funding strategy and other wider needs e.g training, equipment, access to offers
- Comms and Engagement with VCSE leaders and wider sector - Two way support around recovery planning and delivery

MAY - JUNE 2020 PRIORITIES

- Page 34
- Follow up funding conversations (via CPA, OMVCS, YM) to assess and review impact and needs of VCSE groups
 - Information and advice to VCSE groups on returning to work safely - including adaptations and equipment, changes to service user access
 - Development of ongoing VCSE leaders (and wider sector) discussions for example via OMIB
 - Draft VCSE funding strategy to be shared with key partners and follow up meetings to be arranged to progress
 - MCC input/connectivity to GM Funders Forum development
 - Plans and adaptations of service delivery e.g OMVCS - MHCC commissioned work

JULY 2020 - MARCH 2021

- OMVCS 2021+ funding decision and comms
- Capturing VCSE sector work - celebrating the impact of the sector during the crisis and collecting some facts and figures and case studies e.g OMVCS year 2 annual report
- Young Manchester - Development and implementation of a full Manchester response to 'The State of the Youth and Play Sector in Manchester: Risks and Challenges During Covid-19'
- Plan and delivery of phased return of access to provision e.g cultural provision and community centres
- Working closely with the Equality Impact workstream to include data and intelligence from VCSE sector - focus on a limited number of cross sector issues/themes e.g digital inclusion
- Progress VCSE funding strategy work

BEYOND APRIL 2021

- Delivery and management of agreed OMVCS 2021+ arrangements - comms and engagement
- Continuation of phased return of access to provision e.g cultural provision and community centres
- Work to enhance Youth and Play (2020-22) foundation funding for the sector.
- Progress wider VCSE funding strategy work - action plan

EQUALITIES IMPACT

KEIRAN BARNES

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Understand equality impacts of C19 across the City and the Council; assess 1) short term impacts on different communities / key groups (including people living in poverty); 2) learning from these to be taken forward into recovery; 3) impact on our equality duties; 4) options to mitigate adverse impacts
- CV-19 Equality Impact Assessment (EIA) approach: ensure relevant services and projects complete CV-19 EIAs
- Align MCC equality impact work with that of stakeholders including public and VCSE partners
- Ensure connection between this work and emerging matters across all recovery workstreams

MAY - JUNE 2020 PRIORITIES

- Produce and promote CV19 EIA tool
- Commence high level iterative impact assessment - short term impacts, options and narrative on impact on our equality duties
- Gather intelligence and data with partners public and VCSE to inform assessment and recovery plans
- Consider an EDI engagement forum across health and social care ('Inclusion Manchester')
- Embed an equality monitoring approach at the Community Response Hub to inform future provision

JULY 2020 - MARCH 2021

- Identify practical actions that can support equalities objectives across the City including with health and social care
- Feed outcomes of EIAs and high level assessment into recovery work; use equalities evidence base to inform and ensure an inclusive, equitable and accessible approach to recovery
- Maintain work on iterative assessment - focus on recovery and impact on our equality duties
- Ensure connection between these to other work-streams to a) understand interdependencies and b) steer and influence progress in both direction

BEYOND APRIL 2021

- Continue MCC commitment to EIAs with strengthened QA and governance arrangements
- Ongoing engagement with key stakeholder groups stemming from Campaigning Engagement Framework review: maintain focus on continuing/reducing/emerging equality impacts; monitor, report and respond
- Maintain role of equality considerations in decision making post-recovery - CV19 learning to help mitigate future risks

Children and Young People - SCHOOLS

PAUL MARSHALL / AMANDA CORCORAN

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Clear communication to all schools, settings and colleges in City and residents
- Support for planning, health and safety and logistics of increasing access to schools
- Ensuring children and young people in Years 6 and 11 are able to successfully transition to a destination in Sept
- Children and young people with Education, health and care plans
- Safeguarding and emotional resilience and wellbeing of children and young people

MAY - JUNE 2020 PRIORITIES

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- Clear position statement on increasing access to schools agreed with headteachers and TUs
- Develop and disseminate risk assessment template for schools/settings to use
- Allocation of PPE for emergency/occasional use to all schools
- Write to all parents/carers of children with EHCPs and complete risk assessments
- Monitor numbers of CYP attending school.
- Letter to all year 11 outlining where to get advice on post 16 options and help/support

JUNE 2020 - MARCH 2021

- Continue to target young people identified at risk of NEET
- Ensure all CYP with EHCPs have been notified of 'reasonable endeavors' to meet outcomes in plan.
- Multi agency Workstream on Emotional resilience and wellbeing to identify universal/targeted/specialist offer.
- Planning with TFGM and highways to ensure CYP are able to travel to and from education settings safely
- Overview of safeguarding procedures in place through COVID19 SEF
- Identify schools which may require additional leadership support going forward.
- Develop a commission with Health for children who need to remain at home due to shielding

BEYOND APRIL 2021

- Monitor impact of missed education on cohorts of children and work with schools/settings/DFE to develop approaches to support 'catch up'.
- Monitor impact on school attendance and exclusions and work with schools/agencies to develop interventions.
- Examine lessons learned and what aspects are taken forward into business as usual.

Appendix 3, Item 5

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Reconnect library services with communities and neighbourhoods
- Combat digital inclusion and support residents who are digitally excluded and support skills & work agenda
- Cultural offer in neighbourhoods and support digital participation - widening access
- Combat social isolation, loneliness and social isolation in neighbourhoods

MAY - JUNE 2020 PRIORITIES

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- Refocus on online channels
- Communication strategy to continue to engage with residents
- Digital support by phone for residents
- Maintain contact with community groups - direct residents to the community response hub - be a friendly ear
- Distribute IT devices to residents
- Provide access to e-content
- Transition read for year 6 pupils
- Re-establish books to go housebound service
- Allsorts to do at home programme of on-line cultural activity
- Contemporary archive collecting to capture COVID - 19 in ~MCR

JULY 2020 - MARCH 2021

- Reopen 8 stand alone libraries for ring a read and click and collect services - afternoon opening to begin with
- Reintroduce managed access to People's Network PCs and printing
- Review city wide provision and considered phased opening of partner buildings
- Review City Centre provision
- Volunteer supported doorstep delivery programme
- Review activities and events that may be possible within physical distancing guidelines
- Develop Business Library offer to support SME and startup
- Refreshing services in support of rebuilding communities and the economy
- Libraries consolidate their role as community hubs to support residents

BEYOND APRIL 2021

- Libraries as pop up spaces for cultural activation
- Revisit opening hours and service offer
- Reintroduce Open + non-staffed opening hours
- Central Library refresh
- Libraries refresh
- Review partner use of buildings and activity programme

KEY ISSUES TO COVER / LINES OF ENQUIRY

- **Residents at Risk** - Ensure ongoing support for organisations supporting residents identified as vulnerable through COVID 19 data mapping.
- **Resilient Communities** - Re-establish service offers to deliver key activities once restrictions are lifted.
- **VCSE** - Develop funding and support with key partners and commissioners.
- **Equalities** - Options to minimise or address adverse impacts.

APRIL - JUNE 2020 PRIORITIES

Page 38

Maintain redeployment of staff & volunteer for food response whilst looking at options to step down.
Use the intelligence obtained from the helpline to help inform future engagement approaches and direct support from organisations

- Refocus programmes for online channels and continue to engage with residents through programmes such as allsorts to do at home.
- Support the VCSE groups with access to advice and grants as well as Information and advice on returning to work safely.
- Ensure no protected characteristic group is adversely impacted by access to local exercise facilities.

JUNE 2020 - MARCH 2021

- Monitor take-up of provision and continually revisit support for organisations who are distributing funds to vulnerable groups to ensure the approach remains appropriate.
- Plan and delivery of a phased return of access to services and reopening of facilities with social distancing measures embedded.
- Review and refresh offer within neighbourhoods in support of communities most in need.
- Continually review and refresh recovery across VCSE groups and provide access to advice and grants.
- Ensure that decisions to modify, curtail, postpone, consolidated or cancel events does not impact adversely on protected characteristic groups.

BEYOND APRIL 2021

- Step down & sustain responses to residents at risk through existing structures.
- Full return of access to service provision and refresh strategies to ensure they reflect emerging challenges and priorities for residents
- Undertake data and intelligence work on how demand for more intensive support services is changing across the city and to consider the equality impacts
- Examine lessons learnt and what to build on for each service area to further strengthen neighbourhood based working.

KEY ISSUES TO COVER / LINES OF ENQUIRY

- **Residents at Risk** - Ensure ongoing support for organisations supporting residents identified as vulnerable through COVID 19 data mapping.
- **Resilient Communities** - Understand the impact of COVID 19 on young people and consider service offer once restrictions are lifted.
- **VCSE** - Develop funding and support with key partners and commissioners.
- **Equalities and Inclusion** - Develop options to minimise or address adverse impacts.

APRIL - JUNE 2020 PRIORITIES

- Page 39
- Clear position statement on the delivery of youth and play work across the City
 - Develop, disseminate & monitor 'Youth Ask' to the youth and play sector
 - Work with Young Manchester to provide support to organisations.
 - Ensure children and young people are safeguarded during this time,
 - Collaborate with Young Manchester and the wider sector in conducting research into the effect of Covid 19 on the sector,
 - Information, advice and guidance to the sector around risk assessments, PPE, adaptations etc.
 - Support We Love Manchester Fund with due diligence for the CYP Engagement Fund and provide input into the Youth Endowment Fund application
 - Release Skills for Life toolkit to support the sector with alternative provision.

JUNE 2020 - MARCH 2021

- Work alongside Young Manchester and the sector to assess the impact on children and young people
- Production of a live 'recovery' plan for the sector.
- Assess funding and investment to understand the impact of available provision for children and young people - aiming to increase for future years
- Work alongside the youth hubs to develop a plan for re-opening of youth centres
- Monitor the impact of the 'Youth Ask' with colleagues from across the wider sector
- Work alongside equalities groups to understand the impact for services, such as, 42nd Street, The Proud Trust.
- Map youth and play provision across the City, highlighting emerging gaps.

BEYOND APRIL 2021

- Funding & Investment - assess current situation and impact on children and young people.
- Quality assurance and evaluation visits of Youth & Play Fund organisations
- Examine lessons learnt on the sector response and the positive changes achieved.
- Develop & Disseminate a Manchester Play Strategy
- Full opening of all provision.
- Continuation of Digital Youth Work offer.

EVIDENCE AND INTELLIGENCE (CROSS-CUTTING)

JAMES BINKS

KEY ISSUES TO COVER / LINES OF ENQUIRY

- Continually assess the impact on the City and the Council using a set of key metrics that are kept up to date and reported through the COVID-19 Impact Monitor
- Coordinate data on the shielded group and residents at the highest risk of COVID-19, to enable appropriate support to be put in place
- Analysis of how COVID-19 is changing levels, types and patterns of demand across the city, including those communities that are at particularly high risk and spatial concentrations of risk across the city (in Vulnerable Residents and Equalities workstreams), including with partners
- To include in this impacts such as demand from at risk residents being 'missed' during the lockdown period, and the longer term impacts that C19 and the lockdown has had on people's health and well being (Vulnerable Residents)
- Bring together intelligence from neighbourhoods and communities alongside quantitative data (Resilient Communities)

MAY - JUNE 2020 PRIORITIES

- Weekly reporting of key indicators through the COVID-19 Impact Monitor, aligned with Corporate Plan Monitor where possible
- Receive, analyse and cross check the shielded group data from Government, working with H&SC partners
- Scope research to model changes to future demand for targeted and universal support across the city
- Collate neighbourhood intelligence, supporting delivery through TANs/INTs
- Bring together data on the equalities impact of C19

JUNE 2020 - MARCH 2021

- Regularly update COVID-19 Impact Monitor and develop high level M&E framework propositions for how best to support M&E aspirations of each of the workstreams
- Research to model the impact of C19 and future demand for targeted and universal support services, including for example children's services, health and social care services, homelessness and domestic abuse
- Link with economic intelligence workstream to understand the overall changing nature of the population in the city, e.g. health and work
- Collate data, intelligence and case studies from national and local sources including our neighbourhoods and communities
- Inform OM Strategy reset, State of the City and other key strategies that are being refreshed

BEYOND APRIL 2021

- Ongoing development of data and intelligence on changing nature of demand and changing population of the city

Appendix 3, Item 5